

Legal

Privacy Policy

Version: 07-11-2025

Introduction

Landed respects the privacy of its website visitors, especially their rights regarding the automated processing of personal data. Therefore, we have formulated and implemented a policy of complete transparency with our customers regarding the processing of personal data, its purpose(s), and the options to exercise your legal rights as effectively as possible.

For more information about the protection of personal data, you can visit the website of the Autoriteit Persoonsgegevens (Dutch Data Protection Authority): <https://autoriteitpersoonsgegevens.nl/nl>.

By continuing to visit this website, you accept these terms of use and agree to the use of cookies and other tracking systems unless we have provided another method on our website for accepting cookies. If you wish to refuse the use of cookies, click on the cookie manager on the homepage of our website.

The currently available version of this privacy policy is the only version applicable when visiting our website until a new version replaces the current one.

Article 1 - Scope

This Privacy Policy applies to the services of Valvest Finance B.V. (hereinafter referred to as "Landed"). By using this website, you agree to accept the terms of this Privacy Policy.

Article 2 - Personal data

Personal data means any information relating to an identified or identifiable natural person (hereinafter referred to as "data subject"). An identifiable natural person is someone who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, or an online identifier.

Article 3 - Access to the website

Access to and use of the website are strictly personal. You will refrain from using the data and information on this website for commercial, political, or advertising purposes, or for any commercial offers and, in particular, unsolicited electronic offers.

- delete any data entered by you that may disrupt the functioning of the website or may violate the public order or morality
- send any unsolicited commercial messages
- disseminate any material that may be considered harmful, obscene, indecent, or illegal
- violate any intellectual property rights
- hack the website in any way
- modify the website or use modified versions of the website, including (without limitation) for the purpose of obtaining unauthorized access to the website
- intentionally circumvent computer security systems on the website
- use the website in violation of the applicable laws and regulations

Article 4 - Restricted access

Landed reserves the right to refuse access to the website to any user without prior notice or justification. Landed will do so in particular if you violate these terms and conditions of use.

- delete any information that may disrupt the functioning of the website or violate national or international laws or is contrary to internet etiquette
- make the website temporarily unavailable in order to perform updates

Article 5 - Responsibilities

Landed is not liable for any failure, disturbances, difficulties, or interruptions in the functioning of the website, causing the (temporary) inaccessibility of the website or any of its functionalities. You, yourself, are responsible for the way you seek connection to our website. You need to take all appropriate measures to protect your equipment and data against hazards such as virus attacks on the Internet. Furthermore, you are responsible for which websites you visit and what information you seek.

Landed is not liable for any legal proceedings taken against you:

- because of the use of the website or services accessible via the Internet
- for violating the terms of this privacy policy

Landed will provide you with all reasonable assistance in case you are involved in legal proceedings; however, Landed is entitled to recover all costs from you, including all reasonable legal costs and fees incurred.

Article 6 - Collection of data

Your personal data will be collected by Valvest Finance B.V. (Keizersgracht 482, 1017 EG, Amsterdam, The Netherlands), the controller of personal data processing. Personal data includes any information relating to an identified or identifiable natural person ('data subject').

The personal data that is collected on the website is mainly used by the controller for maintaining relationships with you and, if applicable, for processing your orders. They are recorded in an (electronic) register.

Article 7 - Your rights regarding information

Pursuant to Article 13 paragraph 2 sub b GDPR, everyone has the right to inspect and rectify or erase their personal data or restrict the processing concerning them, as well as the right to object to the processing and the right to data portability. You can exercise these rights by contacting us via info@landed.io.

Any request to access, rectify, or delete your personal data will be processed within 30 days. If necessary, this period may be extended by 60 days. You will be informed of any extension within the initial 30-day period.

Article 8 - Processing of personal data

In case of a violation of any law or regulation, of which a visitor is suspected and for which the authorities require the personal data collected by the controller, they will be provided to them after an explicit and reasoned request from those authorities, after which personal data do not enjoy the protection of this privacy policy.

If any information is necessary in order to obtain medical assistance, the controller may be obliged to provide this information to the relevant medical service.

Article 9 - Commercial offers

You may receive commercial offers from the controller. If you do not wish to receive them (anymore), please send us an email at info@landed.io.

Article 10 - Data retention

The collected data are used and retained for the duration determined by law.

Article 11 - Cookies

PostHog Analytics: A cookie from PostHog is placed via our website as part of our analytics service. We use this service to monitor and receive reports on how visitors use the website. PostHog may provide this information to third parties if PostHog is legally obliged to do so, or insofar as third parties process the information on behalf of PostHog. We have no influence on this. The information that PostHog collects is anonymized as much as possible.

Google Ads: Cookies from Google are placed via our website for advertising purposes. These cookies are used to track conversions and optimize our advertising campaigns. Google may use this information in accordance with their privacy policy.

Facebook Pixel: A cookie from Facebook is placed via our website for advertising and analytics purposes. This cookie helps us measure the effectiveness of our advertising campaigns and better understand how visitors interact with our website. Facebook may use this information in accordance with their privacy policy.

Brevo CRM: Cookies from Brevo are placed via our website for customer relationship management purposes. We use Brevo to manage our communications with you and to provide you with relevant information about our services. The information collected is used to maintain and improve our relationship with you.

Article 12 - Changes to this privacy policy

We reserve the right to modify this privacy policy. Changes will be published on our website. It is recommended to consult this policy regularly so that you are aware of any changes.

Article 13 - Contact

If you have any questions or if you want to know what personal data we have about you, please contact us. You can contact us by using the information below.

Valvest Finance B.V. located at Keizersgracht 452, 1016 GD Amsterdam, The Netherlands
admin@landed.io

If our Privacy Policy is unacceptable to you, please leave the website immediately.